



Window Ware wins the 2018 SME Bedfordshire Business Service Excellence Award!



It's official – expect award-winning service from Window Ware, one of the UK's leading hardware distributors to the door and window industry.

During a glittering awards ceremony at the Park Inn Radisson, Bedford, on Thursday evening 5th July, Window Ware was named the winner of the service excellence category in the SME Bedfordshire Business Awards 2018. When presenting the award, the judges remarked how, “Customer service is the key driver in this business to help them be a great success.”

“This is the first time the company has entered a local business award,” explains Window Ware’s service improvement specialist, Laura Mooney. “We’re absolutely delighted to have won on our first try and we’re keeping our fingers crossed for the national finals in Wembley in December. This accolade is a huge honour for the whole team and we’re so pleased the judges recognised just how committed and focused we are on giving our customers the very best service in everything we do.”

Window Ware’s managing director, Sam Nuckey, goes on to say: “Although this is a county-based award scheme, we know the benefits of winning the service excellence category aren’t limited just to our local area. Customers from each and every county across the whole of the UK, and beyond, will realise this is a good indication of the first-class treatment they can expect when they buy from Window Ware. What’s more, we extend that same care and consideration to our brand partners too.”

Sam was keen to acknowledge those people who have had a hand in creating Window Ware’s award-winning service offering. She enthuses, “We want to say a massive thank you to our hard-working colleagues, responsive brand partners and of course our loyal customers for supporting us on our path to service excellence.”

About Window Ware

Window Ware is one of the UK's leading distributors of window and door hardware, tools, fixings and consumables to the fenestration market. Based in Bedford, the company is renowned for supplying some of the best-known, most trusted brands like Yale, MACO, Trojan, Xpert, Greenwood Airvac and RW Simon, all backed by excellent next-day service and unrivalled expertise. Find out more and browse their product online at www.windowware.co.uk.

July 2018